

Welcome To the Club!

■ **LACEA is now the Club: It's your key to news, events, discounts, fun and benefits... all to help you stay connected and get a kick out of life.**

Welcome to a new era of being a city employee! Welcome to your City Employees Club, the best thing to happen to city employees in many years. Join the family!

With this issue of the new *Alive!* newspaper, the Los Angeles City Employees Association (LACEA) – which has served you faithfully and well for more than 70 years – becomes known as the City Employees Club of Los Angeles.

It means great things for you! You'll belong to a real community that values what you have to say, that knows you work hard, that rewards you with discounts to area attractions, and that keeps you in touch with hot city issues and each other. That's important.

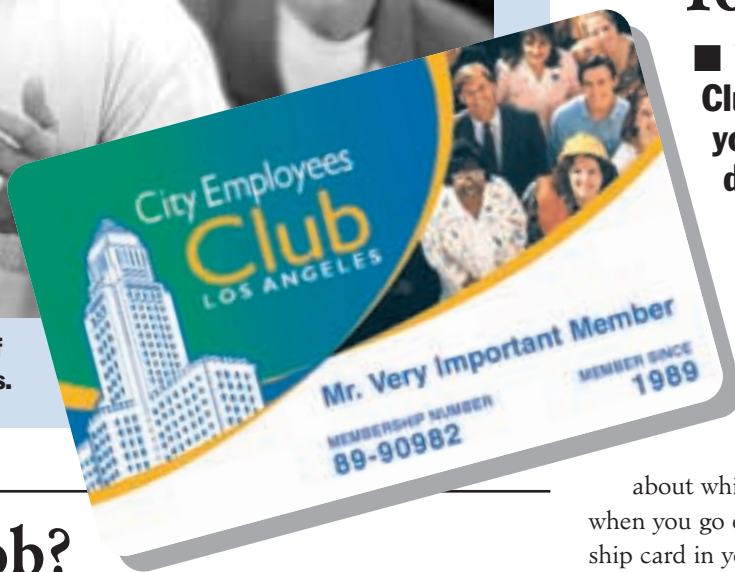
There's more. Not only will the new Club continue the many great services of the LACEA (including offering you excellent insurance plans and distributing refunds, of course), but you'll enjoy many new benefits including:

- this revamped *Alive!* newspaper, complete with updates from the

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It's time to celebrate the beginning of a new era for LACEA and its members.



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The Power of The Club Is In Your Hand!

■ **When you carry the Club membership card, you take advantage of discounts, bargains ... and Club pride.**

Your City Employees Club of Los Angeles membership card puts the best discounts and offers around right at your fingertips. No more thinking about which discount coupons to bring when you go out – just carry your membership card in your wallet, and save hundreds

See Membership Card, Back Page

Could Secessions Affect Your Job?

■ **The Great Unknown: The Club asks leaders what they think.**

What will it mean to you, as City employees, if the ballot measures for the secession of the San Fernando Valley and Hollywood pass in November's election? Understandably, you are uncertain about what the changes might mean. Your

new City Employees Club wants to help you understand the implications of this complex issue.

Unfortunately, there's not a simple answer, and perspectives vary, depending on whom you ask. Here, we lay out the facts as we

know them, and present the viewpoints of both pro- and anti-secession forces, as well as of key unions.

You can find details of the proposed secession – or so-called "special reorganization" – under the "Current Topics" section at www.lalafco.org, the Website of the Los Angeles County Local Agency Formation Commission (LAFCO). Under California law, LAFCO is responsible for coordinating changes in local governmental boundaries.

State Requirements

According to LAFCO, state law requires any new city to honor collective bargaining agreements (for the balance of the agreements' terms) and existing retirement benefits,

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SEE BACK PAGE FOR DETAILS

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From the President & CEO
Danna L. McDonough

The Spirit of Togetherness

In this era of computers, virtual offices and even virtual staffs, many of us feel disconnected from our work. We don't know what's going on with our own department, let alone others. We don't know who's gotten married, had a baby or been awarded that long sought-after degree. Somehow we've lost that sense of "togetherness" that binds a department and a City workforce together.

Well that's now changed. The Los Angeles City Employees Association has launched a new, innovative City Employees Club that will inform, refresh and ignite the spirit of unity that you've all had but might have forgotten. It's that spirit that says, "I'm proud to be a member of the Los Angeles City family." And in this process, there's a whole new list of things that we've created to bring that spirit of togetherness to fruition.

One of the most visible aspects of this change is, of course, what you're reading now: *Alive!* It's now filled with the most comprehensive news about what's going on in City departments and the people. It's an opportunity for each of you to express your views openly and freely. We want to make *Alive!* the

definitive source of information about what's going on in your world. And in the process make your world just a little bit more "family-oriented."

And because we are all family, the City family, we realized that there's strength in numbers, that being a City employee must mean something. Well, now it does. As a member of our Club, you can receive specially created discounts at some of the best restaurants, shopping centers, hotels, attractions, destinations, theme parks and theatres around. Just show that Club card and discounts await.

And as you read *Alive!*, listen to our counselors at site visits, and check out our Website (www.cityemployeesclub.com), you'll find a whole list of fun, family-oriented special events created just for you. Our first event is a salute to the city employee. It's scheduled for 10 a.m. to 4 p.m. Oct. 6 at the Los Angeles Zoo. Not only will you have a great outing with your family, but there are lots of prizes, too.

So, welcome to the family. The Club family. This is only the beginning of a renewed relationship based on LACEA's 74 years of service. It just gets better each year. ■

Numbers YOU CAN USE

Here's a list of helpful telephone numbers for you:

City Employees Club of Los Angeles	(213) 620-0388	DWP Employees Assn.	(213) 367-3146
City Employees Club of Los Angeles FAX	(213) 620-0398	DWP Information	(213) 367-4211
City Employees Deferred Compensation	(213) 485-4846	DWP Paymaster	(213) 367-4423
City Employees Benefit Office	(213) 485-2440	DWP Personnel	(213) 367-1934
City Employees Retirement System	(213) 473-7200	DWP Retirement Plan Office	(213) 367-1712
City Paymaster	(213) 485-5087	Local 347	(213) 482-6660
City Personnel Office	(213) 847-9240	Los Angeles Federal Credit Union	(213) 485-5000
DWP Credit Union	(213) 580-1690	Retired L.A. City Employees, Inc.	(213) 255-9082
		Whistleblower/Complaint Program	(800) 824-4825

Have a number you'd like us to include? Send it in: alive@cityemployeesclub.com

Member Benefits

■ As a member of the Club you have access to a host of valuable services and products:

Discount Tickets

- TICKET EXPRESS:
Buy tickets by Phone, Mail, or Website
- Theme parks and attractions (up to 70% off!)
- Movies - all major screens (up to 70% off!)
- Plays, musicals, the arts, sports events

Alive! Newspaper

- Births, weddings, retirements and deaths
- Free Classifieds
- Retirees Corner
- News that matters!
- Department of the Month
- DWP News
- Opinion column
- Movie reviews
- Organized club information

Club Card

- Show your card and save at hundreds of businesses in L.A. and throughout the country

Group Rated Insurance Products

- Term Life Insurance
- Long Term Disability
- Short Term Disability Insurance
- Long Term Care Insurance
- Cancer Insurance
- Critical Care Insurance
- Group Rated Accidental Death & Dismemberment Insurance
- Group Rated Auto and Homeowners Insurance

New!

Plus...

- The Famous "Refund Check"
- Prepaid Legal Insurance
- Pet Insurance

More Benefits

- Free Notary Service
- Scholarships
- Employee-of-the-Year Award

Look for new services and products to be added soon!

Join the Club!

All active or retired City of Los Angeles and DWP employees are eligible to become members of the City Employees Club of Los Angeles.

To join, call (800) 464-0452.

Enjoy all these benefits for only \$4 per month for active employees, or \$2 per month for retired employees.



For more information go to www.cityemployeesclub.com.



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Wanna be heard?

Write to us! It's **your** page. *Have something to say? Overjoyed about something? Angered? Just have a question?* Here's your chance to get it off your chest... and get it into print. (We'll print what we can. Try to make sure it has something to do with the life of the city.) Share your ideas with your City family. Don't wait! Send them to talkback@cityemployeesclub.com

■ LAX Is Up to the Challenge in Post-9/11 Era of Security

I remember getting out of my car the morning of September 11th and being struck by the eerie silence. I had only worked at Los Angeles International Airport for two years, but already I had become accustomed to the roar of jet engines as planes raced past my office building and took off over the Pacific Ocean. The absence of this familiar sound was very disconcerting. The reason for the silence was even more disturbing.

In the days that followed 9/11, airline travelers have endured a variety of discomforts. Standing in long lines, removing shoes, having luggage opened and searched – none of these were part of the routine traveler's experience one year ago. As one who has frequent contact with the airline traveling public, I must admit that I was skeptical that these changes would be tolerated, much less embraced. However, I have been pleasantly surprised at the attitude and demeanor of passengers at LAX. They have accepted the new procedures and voice their agreement that doing more to ensure the



safety of airline travelers is worth a little extra time on the ground.

Life at LAX will never be the same for those of us who work here, and for the millions of others who travel through this airport every year. In the words of President Bush, "None of us will ever forget this day, yet we go forward to defend freedom and all that is good and just in our world." From those of us who work at the City's airports, you can be assured that we will meet the challenge and be up to the tasks that await us in this new era of airline travel.

Michael P. Biagi
Los Angeles World Airports

If the City that we know today is bifurcated, who then will be responsible for our pensions for the rest of our collective lives? Will the surviving City, at about half the current size, be able to afford us? Can a severely reduced tax base pick up the tab when our pension plans are underfunded?

Until someone can adequately answer these questions, we sincerely hope the voters don't gamble with our future by divorcing.

Vince and Dolores Foley
Retirees, DWP

■ We Owe It to the Mayor To Give Him a Chance

I feel that Mayor Hahn is a great man. He was a great city attorney. He served as city attorney very well. He treated everyone equally. He worked to make the city attorney's office the best it could be.

We know that being mayor is a much more extensive job and a big responsibility. But I feel that, in spite of all that, he is doing a fine job as mayor. He makes mistakes but who doesn't. I think he has to do what he thinks is right for the City of Los Angeles in spite of what everyone else might think.

I think if he is given the chance to run the City of Los Angeles as he see fit and not what everyone else wants, he could be an even better mayor. He can only work with what they let him work with.

So I think if we would at least give Mayor Hahn a chance and stop criticizing him, I think he would be a very good mayor. He is a family-oriented man, so he understands the meaning of family. He has a beautiful family and he wants to protect it, which to me makes him the best man for the job as mayor. He is kind, understanding, compassionate and just a truly nice man. He was raised by a great man, Kenneth Hahn, so he can't be all bad.

As far as issues of the City, I think he is handling them the best he can. He is not God, so he has made and will make mistakes. Or should I say bad judgment, but we all know that happens because he is human.

On a whole I would say our mayor, James K. Hahn, is the best there is, and my hat goes off to him. When election comes up again he will get my vote one more time.

Eva Farlow-Malbrough
City Attorney's Office

■ City Employees Can Keep L.A. the Place Everyone Wants to Be

I was thinking the other evening about Los Angeles, the City government I worked for 24 years and the urban community I grew up in. How it has changed over the years? At one time not so long ago, L.A. was all about fun and sun and crazy creativity. It was where everyone wanted to be. Lately, we've read and seen another story about Los Angeles. This one's about how different our peoples are from one another, how some of us want to pull up stakes and leave, or call ourselves another city.

But I must ask those disenchanted, where would you go? To hot deserts, where the main activity is the hum of air conditioners? To the north, where rain replaces our gentle sun? To the east, where humidity drains one of energy? Sometimes we forget why people came here in the first place and why they're still coming.

Where else can you find a district like Hollywood, with its mixture of glamour and funky street life? Or the vast retail emporium that is the San Fernando Valley? Or Griffith Park? Or the urban microcosm of the world's foods, cultures, languages, architectures and fashions that pretty much sums up the

city today? Where else but right here in Los Angeles?

As City employees, we owe it to our community, to our City employer, and to our families and friends, to provide our citizens with the best services we can so that all can appreciate what truly wonderful city we have created here in little over a century. The German poet Goethe once said, "If everyone sweeps up in front of their own house, the whole city will be clean." Some of that spirit should be brought to our desks each and every working day. The best is yet to come.

Rodney Punt
City employee, 1977-2001

■ Barbies on Display At North Hills Library

During the entire month of October, a portion of my vintage Barbie collection will be on display at the Mid Valley Library in North Hills. Since it is October and with Halloween, I am also displaying all of my newer Halloween Barbie, Ken and Kelly dolls. I get 3 huge display cabinets for the whole month! I will also have some information in the display on how to join the Internet Barbie Doll Club (IBDC), and the local Barbie club I belong to which is Tickled Pink in Ventura County.

I plan on displaying a wide variety of dolls, doll trunks, and licensed products such as an unopened vintage Barbie tea set, an unused Barbie binder from the 60's, along with diaries, dictionaries, photo albums which are all vintage.

Cheryl Power
Dept. of Water and Power

■ Retirees Should Consider Pensions as L.A. Secession Voting Nears

Divorce is never pretty. Even with a fancy name like "secession," it's still not a pleasant process. And when all is said and done, nobody seems the better for it. Especially messy is the money part!

We are looking at secession from a purely financial viewpoint. We don't live in today's City of Los Angeles, so the vote in November won't have a geographical impact on us, no matter what. However, because we are retired from the DWP, we are intimately tied to the financial future of this proposed dichotomy. And there are many tens of thousands of us (City, DWP and Fire & Police retirees) whose very livelihoods ultimately depend on the fortunes of the City of Los Angeles, whatever that City ends up being.

you work." says Danna McDonough, executive director of the City Employees Club of Los Angeles. "After all these years of being strictly business, we're going add fun to our relationship. Sure, we're going to do all the things you've come to expect from us, but we want to reconnect this wonderful City family, reestablish the sense of community and make sure you know what's going on with the people you work with, the people you used to work with or those across town in another yard."

"We don't hear very often about the wonderful things City employees do, the extraordinary volunteering, or the heroic efforts made to make our City a great place to live or work in," McDonough said. "What better place to brag about the good things in L.A. than in *Alive!* Be an active member in The Club and have a good time while you're at it."

As the Club evolves, we plan to offer additional benefits to add value to your membership.

Participation in the Club is simple: If you currently participate in one of our products, you automatically receive Club membership, with all of its associated benefits, free for six months. After that, you pay just \$2 per pay period, deducted from your paycheck, to continue as a member. Those who don't use any of our products still can join The Club simply by agreeing to the nominal monthly fee.

So check out this first issue of *Alive!* Be a part of this great new family. Get connected. Let us know what you think, and we'll try to print it. Tell us of your births, promotions, retirements. Send in those classifieds.

Be proud of being a City employee. Take advantage of everything life has to offer. You deserve it. ■

Welcome

Continued from page 1

Mayor's office, City Council and various departments; financial planning and investment advice, to help you with your challenges; super contests every month; free classifieds (clean out that garage!); and news of the "family" – births, deaths, promotions, retirements, photos and more. You can get all this great information in only one place – *Alive!*

- your very own community voice! Tell us what you think about city news, social events, movies, what-have-you, and we'll print what we can, right here in *Alive!*

- a new e-mail address for all your Club questions : alive@cityemployeesclub.com

- a great new Website, for instant information at your fingertips: www.cityemployeesclub.com

- discounts, discounts, discounts! The new Club membership card works hard for you: it knows that you have bills to pay, children to raise and ends to meet, so it offers you discounts to a variety of restaurants, shops and attractions (see related story) to make your life more rewarding. The more you use it, the more you save; and

- fun events, including the terrific ClubFest, an annual party (at no additional cost) that gets everyone together for fun, food, prizes and entertainment. (The kickoff ClubFest 2002 is scheduled for Sunday, Oct. 6, and includes free admission to the L.A. Zoo! See details in the story on the back page.)

"The Club is really about you and where

Secession

Continued from page 1

and also to confer with the unions representing any employees who transfer from an existing to a new city. Regarding transfers, the LAFCO executive officer's report on the San Fernando Valley's proposed secession reads, "City of Los Angeles employees should be allowed to decide for themselves... whether or not they would like to consider and be considered for employment at the new city... Both the City of Los Angeles and the Applicant have agreed that mandatory employee transfers should not be imposed."

Beyond these facts, though, there is no agreement on what secession would mean to City employees.

Pro-secession Viewpoint

The leaders of both the San Fernando Valley and Hollywood secession movements say they want to protect the rights of current City employees who transfer to their cities (if secession passes), and even hire more employees to provide additional services.

Jeff Brain, president of the pro-secession group Valley VOTE, said, "No City employees will lose their jobs as a result of this [secession]. The employees who transfer cannot be hurt."

"We are friends to labor. We want more jobs in the Valley. We want more people working in our community, and we will pay for them," he added.

Gene La Pietra, president of the Hollywood Independence Committee, said that current City employees would have first choice of municipal jobs in the new city, and that if they chose not to work in the new city, the unions would have the opportunity to fill the positions with other union members.

"Hollywood is the absolute union town," La Pietra said. "Union jobs are the best way to get a job done."

Brain and La Pietra added that for police and fire services, the proposed cities would contract with the Los Angeles Police Department and Los Angeles Fire Department, whose members would continue to work as City of Los Angeles employees.

Brain said the San Fernando Valley might eventually pursue its own police department, but not for several years.

Anti-secession Perspective

Anti-secession forces, however, don't believe employee issues would get resolved easily in the event of secession.

Calling the LAFCO directives "totally unenforceable," Larry Levine, co-chair of the One Los Angeles anti-secession movement, spoke of "the amount of uncertainty secession would inject into [employees'] lives." He said no one can guarantee how the new cities would provide services and at what level beyond the one-year transition period (beginning July 1, 2003), during which San Fernando Valley and Hollywood would continue to rely on Los Angeles for public services.

Levine added that pro-secession forces have discussed cutting taxes, which, he said, would mean cutting spending and in turn cutting back on employees, since the labor force represents a major component of any city's costs.

Unions' Positions

The Service Employees International Union (SEIU) Local 347, which includes about 9,000 City employee members, also expresses serious concerns about secession. According to SEIU Local 347, LAFCO and City information indicates that funding for close to 10,000 job positions would be transferred to the new San Fernando Valley and Hollywood cities if secession passes. Julie Butcher, SEIU Local 347 general manager, said that if the new cities decided not to form the departments including these positions or to provide services differently – such as

through contracts with other sources – these jobs could be lost, resulting in layoffs based on seniority.

Butcher said that pro-secession forces are discussing changes in issues like pensions, causing her to believe that "the middle-class nature of public jobs is at stake."

SEIU Local 347 also indicates that if secession passes, City employees would lose protections found not within collective bargaining contracts, but within the City Charter, including the Living Wage Ordinance, the Service Contract Worker Retention Ordinance, the Responsible Contractor Ordinance, and others.

While the Los Angeles Police Protective League, which represents 9,000 Los Angeles Police Department members, also has announced its opposition to secession, the City's largest union – the Engineers and Architects Association (EAA), with more than 9,500 members – does not offer an official position on the issue. Bob Aquino, EAA executive director, said that as long as the union remains at an impasse with the City on

negotiations for open Memoranda of Understanding, he and EAA's Governors will not take a stance on secession.

(City employees who are not members of the unions referenced in this story should check with their union leadership for additional information.)

Some Things You Can – and Can't – Do

Whichever way you feel about secession, are there steps you can take? Yes, there are, including staying informed (by reading *Alive!* and other news sources) and exercising your right to vote in November (if you live in Los Angeles). But keep in mind the following important information from the City Ethics Commission:

Like any private citizen, you have the right to publicly support or oppose a ballot measure – as long as you **do not** do so on City time or with City resources. This means, for example, that you cannot even respond to an unsolicited secession-related E-mail using a City computer.

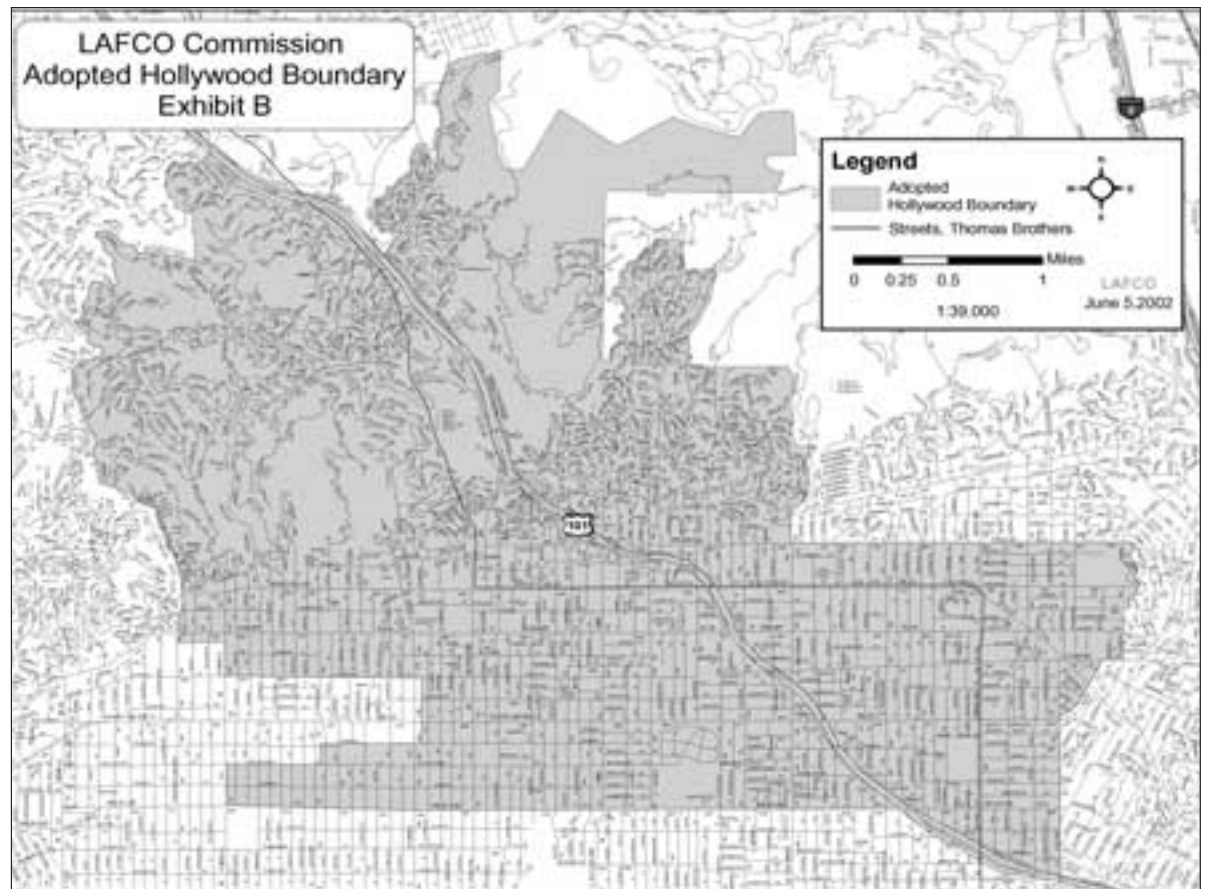
In addition, if you speak on City time about secession, you must provide only neutral, unbiased, factual and accurate information about the topic. If you speak on your own time and without using any public resources (including time to arrange your participation), you may advocate for or against the secession measures.

To learn more about secession issues, check out these resources (listed in alphabetical order):

- City Ethics Commission: www.lacity.org/eth/index.htm
- City of Los Angeles Ad Hoc Committee on Secession: www.lacity.org/councilcmte/secession
- Engineers and Architects Association: www.eaunion.com
- Hollywood Independence Committee: www.hollywoodindependence.com
- Los Angeles County Local Agency Formation Commission (LAFCO): www.lalafco.org
- Los Angeles Police Protective League: www.LAPD.com
- One Los Angeles: www.allpartners.net/onelosangeles
- Valley VOTE: www.valleyvote.org

Wanna be heard?

We'd love to hear your worries and your questions about secession, or your comments about this article. We hope to hear from you on this important issue! Write to us: talkback@cityemployeesclub.com



What the Valley Proposal Says

Following is verbatim text from the Los Angeles County Local Agency Formation Commission's (LAFCO) resolutions "making determinations for approval" of the San Fernando Valley and Hollywood "special reorganizations":

- a. With respect to employee transfers, both the City of Los Angeles and the new city are required to comply with the provisions of Government Code section 56888, which requires that:
 - (1) public employees, as defined therein, shall continue to be deemed public employees of the original local agency or the newly incorporated local agency for purposes including, but not limited to, the continuation and application of any collective bargaining agreement that applies to these employees, and all representational and collective bargaining rights, pursuant to Government Code section 3500, et seq;
 - (2) that any existing collective bargaining agreement shall remain in effect and be fully binding on either local agency, and on the employee organizations that are parties to the agreement for the balance of the term of the agreement, or until a subsequent agreement has been established; and
 - (3) that any existing retiree benefits, including but not limited to, health dental, and vision care benefits, shall not be diminished.
- b. Pursuant to Government Code section 56886(1), the new city shall accept responsibility and liability for accrued vacation, sick leave and other compensated time-off for City of Los Angeles employees who transfer to the new city as part of a transfer in service responsibility from the City of Los Angeles to the new city.

You can review this and other LAFCO text about the proposed secession measures at www.lalafco.org.



Each month, *Alive!* invites political leaders to speak directly to City and DWP employees and retirees. *Alive!* brings you these views as a public service. The opinions of those on this monthly page are independent of *Alive!* and the City Employees Club of Los Angeles.

Political Forum



City Employees Critical to Making L.A. Even Better

by Mayor James K. Hahn

As Mayor of Los Angeles, my vision is very straightforward — to improve the quality of life for every resident in every neighborhood in Los Angeles. That includes making our streets safer, working to improve the quality of our schools, making sure that the delivery of city services is efficient, improving transportation, and providing safe and adequate housing for all of our residents. But to meet these needs, the foundation of our city must be built on a strong and vibrant economic base.

Los Angeles today is already an economic powerhouse. But, Los Angeles is also a city of unlimited potential. Our harbor and our airport make us the key gateway to the entire Pacific Rim. Our diversity, both in terms of people and resources, make us more nimble to respond to shifts in the economic winds. And the unfettered entrepreneurship and imagination of the industries we already have here including film, fashion and biotechnology keep us consistently on the cutting edge.

Our challenge as employees and residents of this great city is to work together to foster this potential, help to strengthen our economic foundation, and provide opportunities for economic growth. To keep Los Angeles' economy moving forward, we need good jobs that have career ladders for advancement; an adequate supply of safe housing available to families of all income levels; a healthy and friendly business environment; and policies that maximize the utilization of land.

City employees are an integral part of the process that will take place to fulfill my vision for Los Angeles. Your continued commitment to my goals and dreams for this administration are greatly appreciated and recognized. I would like to thank city employees for your support and dedication to helping me bring forth my initiatives for the City of Los Angeles. ■

Wanna be heard?

Tell *Alive!* what you think about the Mayor's thoughts: talkback@cityemployeesclub.com



Sept. 11 Tells Us We Need Strong City Workforce

by Ed P. Reyes, Councilmember, District 1

The month we just finished, September, was somber because of the memorial tributes that commemorated the tragic events of September 11, 2001. We learned many lessons from that day. Among these, I believe, was the importance of having competent, experienced and dedicated city employees. While I hope that nothing so tragic will ever befall our beloved Los Angeles, I take great comfort in knowing that our city is not only well prepared, but also that we are in the hands of what I consider the finest city workforce in the nation.

This confidence stems from having been a member of the city workforce myself for more than a decade before being elected to the City Council. In those years, I witnessed some amazing feats of courage by our very own City departments. We pulled together during the worst riots in our nation's history and fought to make people's lives better. I recall our efforts in

the wake of some of the worst fires and floods in this regions' history, and how dutifully our departments and bureaus responded following our worst earthquake in decades. We met every challenge head-on, and through it all, our workforce continued to deliver services to the residents of this great city.

This is a time to remember all those who perished on that fateful day one year ago. In particular we should remember our City counterparts on the East Coast.

But it is also a time to remind ourselves here in Los Angeles that we are a seasoned and dedicated workforce that takes pride in our work and in our City. And in the mind of this Council member, there is none better.

Wanna be heard?

Tell *Alive!* what you think about Councilmember Reyes' thoughts: talkback@cityemployeesclub.com

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Life's Important Moments

Retirements

Alive! and your City Employees Club wishes to thank each and every one of the following, who have spent many years making Los Angeles the great city it is. Congratulations, and enjoy your well-deserved rewards!



NAME	DEPARTMENT	YEARS OF SERVICE
Luz Alderete	Clerk/Typist (Transportation)	32
Ernesto Aldover	Transportation Engineer (Transportation)	30
Lorraine Almeida	Sr. Clerk/Typist (Gen. Services)	32
Alice Appel	Management Analyst (LAPD)	33
Lawrence Banks	Management Asst. (Gen. Services)	32
Marsha Banks	Personnel Analyst (LAPD)	27
Walter Beckum	Sr. Special Officer (Airports)	32
Conrad Bineau	Equipment Mechanic (Gen. Services)	32
Jerry Blair	Civil Engineer Draft Tech. (Harbor)	37
Christine Bocek	Librarian (Library)	35

NAME	DEPARTMENT	YEARS OF SERVICE
Jane Lambkin	Sr. Clerk/Typist (City Planning)	31
Richard Lanker	Civil Engineering Assoc. (P/W Engineering)	34
Zenaida Lerma	Management Analyst (Harbor)	31
S.L. Mangiameli	Cleaning Supt. (Lot Cleaning)	34
James McCloskey	Supply Services Mgr. (Gen. Services)	30
David McClure	Special Officer (Gen. Services)	33
Ernesto Mecenas	Transport. Engineer Assoc. (Transportation)	30
Frances Merced	Management Analyst (Finance)	28
Richard Meza	Build Repairer (Airports)	22
Paul Michalski	Engineering Geologist (P/W Engineering)	36
Glenn Millirons	Traffic Officer (Transportation)	33
Barbara Miyamoto	Council Aide (Council)	15
Jose Munoz	Gardener/Caretaker (Rec. and Parks)	17
Rosie Munoz	Clerk/Typist (P/W Street Services)	28
James Nakada	Real Estate Officer (Gen. Services)	35
Anita Nelson	Commission Exec. Assistant (LAFD)	35
Mary Orcasitas	Legal Secretary (City Attorney's Office)	32
Antonio Palacio	Mech. Repairer (Rec and Parks)	30
Janice Parnell	Info. Systems Operations Mgr. (Information Tech.)	33
Mary Paz	Sr. Clerk/Typist (P/W Engineering)	30
Maria Peralta	Pr. Accountant (Gen. Services)	27
Paterno Pornela	Payroll Supervisor (Gen. Services)	27
Michael Rodgers	Industrial Waste Inspector (Industrial Waste Mgmt.)	25
Mary Rodriguez	Acct. Clerk (City Attorney's Office)	17
Teresa Rodriguez	Accounts Rec. Supervisor (P/W Management)	31
Warren Royal	Maintenance Laborer (Solid Resource Collection)	30
Raffael Santamouro	Light Equipment Operator (Rec. and Parks)	32
Larethia Sardin	Sr. Clerk/Typist (Solid Resource Collection)	32
Isaias Sarmiento	Civil Engineering Assoc. (P/W Engineering)	24
Laura Shur	Secretary (LAPD)	30
Sylvia Smith	Field Rep (Finance)	39
Donald Taylor	City Planner (City Planning)	29
Gayln Taylor	Building Mech. Inspector (Building and Safety)	30
Adalberto Terrazas	Truck Operator (Solid Res. Collection)	23
Michael Thompson	Electrical Craft Helper (Transportation)	24
Gilbert Torres	Truck Operator (Solid Res. Collection)	30
Mary Jane Unsworth	Payroll Supervisor (Convention Center)	30
Lucille van Leuven	Executive Secretary (Airports)	18
Richard Welch	Risk Manager (Finance)	34
James Werder	Sr. Rec. Director (Rec. and Parks)	10
Billy Williams	Rec. Coordinator (Rec. and Parks)	30
Coretta Williams	Management Analyst (Finance)	30
Arthur Wilson	Photographer (LAPD)	31
Charles Wren	Custodial Serv. Attn. (Gen. Services)	31
Evelyn Zelman Sr.	Police Serv. Rep. (LAPD)	30



NAME: GLORIA A. MAHAFFEY (MARTINEZ)
 DEPARTMENT: CITY ATTORNEY'S OFFICE
 POSITION: LEGAL SECRETARY
 YEARS OF SERVICE: 30

Gloria started her service with the City, working for the LAPD in 1969. There she met her husband, Officer Ed Mahaffey. Ed is a police officer with the LAPD and also has served for 30 years. They have been married for 21 years and have two sons, Jason Edward and Christopher Darren. In 1974 she began working at the Mayor's office. She has been with the L.A. City Attorney's office since 1980.

Etta Bonner	Clerk (P/W Engineering)	30
Thurman Bromell	Truck Operator (Solid Res. Collection)	22
Charles Brooks	Traffic Officer (Transportation)	30
A.C. Byrd	Supply Services. Mgr. (Gen. Services)	40
William Channels	Truck Operator (Solid Refuse Collection)	23
David Chavez	Sign Post Painter (Airports)	15
John Clute	Sr. Management Analyst (P/W Lighting)	30
James Cordle	Helicopter Mechanic (Gen. Services)	30
Patricia Correia	Aide (Council)	10
Arline Desanctis	Aide (Council)	21
Regina Diaz	Accountant (Cultural Affairs)	26
Molly Donaldson	Crossing Guard (Transportation)	9
Sandra Dumon	Stores Supervisor (Gen. Services)	31
Gertrude Ellement	Crossing Guard (Transportation)	9
Richard Felosky	Animal Control Officer (Animal Reg.)	33
Michael Fox	Asst. City Attorney. (City Attorney's Office)	32
Alphonzo Garland	Transitional Worker (Terminal Island)	34
Aristotle Gonzalez	Sr. Accountant (W/P Management)	21
James Gonzalez	Building Mechanical Inspector (Building and Safety)	31
Attila Gyarmati	Rehab Const. Analyst (Housing Neighborhood Services)	23
Knowlin Hansen	Treatment Operator (Hyperion)	16
Ernest Herrera	Chief Inspector (Building/Safety)	35
Elizabeth Higbie	Asst. City Librarian (Library)	46
Carol Hobart	Park Service Attendant (Zoo)	26
James Hsu	Material Technician (Gen. Services)	28
John Kasnetsis	Management Analyst (Community Dev.)	26
Sheldon Kay	Occ. Psychologist (Personnel)	21
Felcie Kidd	Plant Guide (Hyperion)	7
Sylvia Kim	Management Analyst (Community Dev.)	31
Katsuye Kimura	Exec. Secretary (City Clerk)	35

Retirements:

Alive! receives retirement information from both the City and DWP. If you've just recently retired, we'd love to hear your story. Send us your picture along with a few sentences about your career and what you're planning and include your phone number. Send to moments@cityemployeesclub.com.



Births

Waaaah! Your City Employees Club of Los Angeles welcomes the following little ones into the world, and sends a hearty congratulations to the proud parents:

Esther Princella Murillo 5/5/02

born to Rito and Ana Murillo-Vela, May 5. Dad works in the Customer Service Business Unit, DWP.

Dhalia Marie Ramirez 3/5/02

born to Jose and Norma Ramirez-Vela, March 5. Dad works in the Customer Service Business Unit, DWP.

Andres Barron 4/5/02

born to Margarita and Fernando Barron, April 5. Mom works in the L.A. City Attorney's Office.



Hailey Anne Ramos 8/10/02

born to Arceo and Joy Ramos, Aug. 10. Dad works in the Personnel Dept. of the Public Safety Bureau.

Robert Daniel Garcia 1/21/02

born to Robert and Margaret Garcia, Jan. 21. Dad works in the Customer Service Business Unit, DWP.



Clenzell Watkins Jr. 2/24/02

born to Clenzell Sr. and India Watkins, Feb. 24. Dad works in the Customer Service Business Unit, DWP.

Births:

Send us the following information: full name of the newborn, date of birth, name of parents, job title of the parent(s) who work(s) for the city or the DWP, your phone number and a baby photo. Send to moments@cityemployeesclub.com

Life's Important Moments

Share your moments!

Did you get married? Have a baby? (Yea!) Get a promotion? (Hooray!) Retire? (Ahhhh.) We want to hear from you. Share your news with the world!

Send all notices and digital photos to: moments@cityemployeesclub.com

Send paper notices and print photos to: *Alive!* 350 S. Figueroa St. Suite 700, Los Angeles, CA 90071

Photo Submission Guidelines:

- Do not send any photo that you cannot replace.
- If you want a photo returned, send a self-addressed, stamped envelope. (Write the name on the back of the photo.)
- We strongly prefer digital photos that can be e-mailed. However, make sure the resolution is at least 200 dpi. Photos from the Web are usually not good enough.
- We will print what we can in the space available.

Promotions

The following City and DWP employees have changed positions within the last 30 days. Congratulations to these hard-working public servants!

NAME	FORMER POSITION	NEW POSITION
Marie Eliazo	Accountant I	Accountant II <i>Controller's Office, General Accounting</i>
Anita Gregorio	Senior Accountant II	Principal Accountant I <i>Controller's Office, General Accounting</i>
Louella Ubaldo	Accountant I	Accountant II <i>Controller's Office, General Accounting</i>
Nestor Savellano	Accountant II	Senior Accountant I <i>Controller's Office, Payroll Services</i>
Rose Lansangan	Accountant II	Senior Accountant I <i>Controller's Office, General Accounting</i>

Promotions:

Send us your department, your former job title, your new job, and a sentence saying your supervisor is aware that you're sending this. Send your photo, too, plus your phone number. Send to moments@cityemployeesclub.com.



Weddings

Congratulations to the newlyweds.



Michelle Heather Brown and Jad Terrell Davis

May 11, in Chapman. (They honeymooned in Kauai.) Michelle is a management analyst with the Department of Fire and Police Pensions.

Weddings:

Send us your name, the name of your betrothed, the date and place of the wedding, the job title of the person(s) who work(s) for the City or the DWP, your wedding photo (see below), and your phone number. Engaged? We'll be happy to print your news after the wedding day. Send to moments@cityemployeesclub.com.



In Memoriam

Our thoughts and condolences are with the family and friends of the following current and retired city employees who have died:

Alberta Alff	Margaret Klutts
Marjorie Alkire	Sean Kung
Dolores Anderson	Meyer Levine
Jimmie Armstrong	Albert Logan
Juanito Balaoing	Charles McGuinness
Taylor Black	David Miyamoto
Lawrence Brunson	Fred Moon
William Chernus	Eugene Nelson
Mark Cinque	Elsie Nuttman
Margaret Coffman	Frank Pekarovich
Lawrence Daniels	Nunzia Ragusa
Willie Daniels	Ruth Rinnig
Samuel Elmore	Hattie Rodgers
Doris Fortier	Miguel Rodriguez
Helen Gallagher	Pearl Shoemaker
Larry Garcia	Iberville South
Fay Gordon	Carl Spiel
Frederick Graves Jr.	Dora Tecca
Robert Hadlock	Marion Thomas
Barbara Hampton	James Turner
Bernestine Hopkins	Pomeroy Turner
Ira Jackson	Marion Twyford
J. Jackson	Eda White
Joel Jackson	Jess Ybarra
Frank Kalan	Louis Ziliotto

In Memoriam:

We receive this information directly from the City and the DWP. But send us the name of the deceased, and we'll print the notice. Send in a photo of the deceased, too, if you have one, and include your phone number. Send to moments@cityemployeesclub.com.

Praise From the People



MEMBER NAME:

Linda Cleary

When I first called in early December 2001 to advise you that my husband had just passed away, Cecilia Camacho was

very sensitive and compassionate to my loss. She helped me from that moment, all the way through to the end.

She answered all my questions and helped me out whenever I had to fill out any paperwork.

Cecilia kept me informed as to what was being done the whole time. I knew that if I had any questions, she was there to answer them. She always returned my calls. Cecilia is also a professional in what she does and she is sincere and courteous. ■

My Favorite Weekend

Saturday



Sunday

ALIVE! What is your favorite way to get the weekend off to a good start?

MARILYN: "Well, I try to walk every day. I have three different routes, but my dog chooses which one we'll take. He makes the decision. Or I'll go to the gym. Then, I get my hair done every other Friday, and when I don't, I go shopping."

"Since I'm retired, every day is like a weekend to me. I try to go to the movies in mid-week, when it's less crowded. So some weekends, I'll take short road trips here and there. It sounds mundane, but it isn't. When you're busy, you're busy. Sometimes I'll go to the Monterey Bay Blues Festival with my sisters, or maybe some other place. I like day trips."

ALIVE! So what happens on Saturdays?

MARILYN: "I belong to a lot of organizations, and often I'll have a meeting to go to on Saturdays."

"Living in Santa Clarita means I don't make it down to Los Angeles very often. But I head into Valencia to go out to eat at Claim Jumper—the portabella pizza with a half-Caesar salad is great – or Mimi's. At Mimi's, I get the Cobb salad. A full one is enough for three days! And I can't forget their butter-milk spiced muffin."

ALIVE! What are Sundays like?

MARILYN: "Sundays, it's church, except for football season. I tell my fellow churchgoers that God is a Dallas Cowboys fan! Sometimes I watch the games by myself, but if I want company, all I have to say is, 'I'm cooking,' and I get plenty of company."

Marilyn McGuire retired as the disposal manager in the Department of Public Works, Bureau of Sanitation. She worked for the city for more than 35 years. Now, she represents retired city employees on the Board of Directors, and likes to keep her active lifestyle very much in gear when the weekend comes.



Marilyn McGuire,
Retired Disposal Manager,
Dept. of Public Works

Send us your favorite weekend story.
If we print it, you'll get dinner for 2 FREE!



Department of General Services

A Message From the General Manager, Jon K. Mukri

Welcome to the Department of General Services (GSD). Our Department was established by the Los Angeles City Council on July 1, 1979, to centralize the responsibility for providing general support functions. GSD provides a wide range of services to every Council-controlled department, and is often referred to as "the Heart of the City."

Accomplishing this task in a timely and efficient manner is pivotal in enabling other departments to provide vital services to the citizens of the City. Our workforce is a highly diverse and extremely talented group of dedicated employees. Skills cover a broad spectrum including the engineering, technical, mechanical, administrative and human resources disciplines. Each and every employee in GSD plays a vital role.

Our mission is service! Much of our success comes from the teamwork exhibited by our employees. Upon hire, every employee is invited to become part of our GSD team and to feel confident that they will fit in with what we all believe to be the best department in the City. We value the contributions of our employees and their willingness to support the Department in every way they can.

GSD employees are located throughout the City of Los Angeles, from the top of Mount Lee to sea level at San Pedro; from the Getty House to the San Fernando Valley; from the City Hall Tower to the Emergency Command Center underground in City Hall East; and from the halls of Council chambers to the heliport; our employees are our number one resource.



Jon K. Mukri,
General Manager,
Department of
General Services

We consider our employees our hidden heroes because they work tirelessly behind the scenes to keep the City of Los Angeles running efficiently, through the many services we provide other City departments. These services include the regular maintenance and upkeep of more than 800 City buildings and facilities; construction, retrofitting and historic landmark preservation projects; as well as keeping the City's fleet of motor vehicles and aircraft (with the exception of Police and Fire Department) available and

operating safely and efficiently. As pointed out by an equipment mechanic with our Fleet Services Division, the Division services "anything that rolls on its own or is being pulled behind by something else." This includes hybrid or alternative fuel vehicles; electric and non-electric passenger cars, vans and trucks; refuse vehicles; and aerial vehicles including boom trucks and helicopters, to name a few. "Nothing is left to chance when we're working on vehi-

cles," he added. "The safety of the passenger is always first and foremost in our minds."

Other services we provide City departments include a variety of programs and functions, such as printing, duplicating, custodial, recycling, mail and messenger, materials testing, fuel services and environmental compliance, purchasing, security, and the distribution and warehousing of supplies and equipment. By providing this level of internal support, GSD assists departments in their overall operations and delivery of City services to the public. In addition to the above, GSD manages City-owned and -leased properties and collects parking fees.

As general manager, I also serve as the City's purchasing agent. This means the Department is responsible for purchasing, warehousing and distributing materials, equipment and supplies for the vast majority of City departments. Practically anything a City department needs to function is delivered to our Central Stores Distribution Center, a huge warehouse facility at Piper Technical Center. This includes everything from petroleum for City vehicles to office supplies; from repair parts to the sandbags used by the Los Angeles Fire Department during flooding situations; from paint, medical supplies, and flashlight batteries to storage boxes and check stubs. And the list continues.

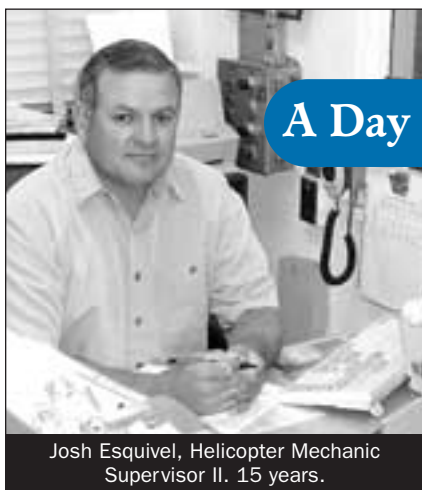
As a Department, we are committed to quality in everything we do. We always put our customers first. I believe our employees will be enthused, happy and have fun doing their jobs,

if they are well trained. I want our employees to be innovative and to come up with the next best idea on how to do business. I want them to be committed to their jobs, their families and themselves. Training helps develop employees who are not only interested in what they are doing but always thinking ahead to what we can do better and how we can better serve our clients. Our effectiveness on the job can only be enhanced with a balanced life between family, friends and work.

This attitude of service is further demonstrated through the Department's "adoption" of Chernow House as our sponsored charity. This relationship has been ongoing since 1988 because we strongly believe in the House's mission of serving the homeless. Several times a year our employees voluntarily support the House through donations of canned food items, toys, household items and even cash to assist the families living at the House. The House, named after a committed community member, provides homeless families with housing for up to 90 days and assists them in finding permanent housing, childcare and employment.

City departments depend on GSD to provide key support to help them meet their service level demands. We are committed to providing the necessary levels of service to satisfy those needs. Through continuous innovation and effort on the part of our employees, we at GSD look forward to continuing to provide high quality service to our "customers" in the years ahead. ■

A Day in the Life of the General Services Department



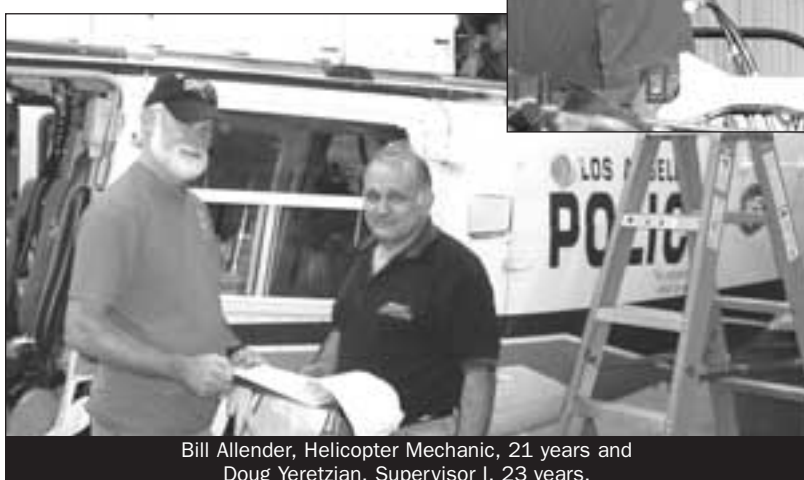
Josh Esquivel, Helicopter Mechanic Supervisor II, 15 years.



Vince Garcia with the "Bell Long Ranger," DWP's ship. 10 months.



Doug Postal repairing a main rotor fairing. 4 years.



Bill Allender, Helicopter Mechanic, 21 years and Doug Yeretian, Supervisor I, 23 years.



Wach Kaewboonmee cleaning main rotor bearings.



Reid Shafer, Helicopter Mechanic Supervisor I. 16 years.

Department of the Month

Tony Pircey doing an overhaul on the rotor head for the DWP ship. 4 years.



Papkin Hovasapian, Director of Materials Testing, Standards Division. 31 years.



John Fuller, "Storekeeper II" Helicopter Maintenance parts room. 13 years.



William Deth, Materials Testing Engineering Associate III, Standards Division. 25 years.



Cheryl Walker, Senior Chemist "Organics Lab," Standards Division working with gas chromatography mass spectrometer.



Mike Cheng, Student Worker, Standards Division



Annie David, Chemist II, in the "Wet Chemistry Lab." 11 years.



Endale Tezera, "Falling Weight Defloccometer," Standards Division. 5 years.



Cu Luong, Materials Testing Engineer Associate III



Eddie Enriquez, Technician I, Standards Division, "Asphalt Lab."

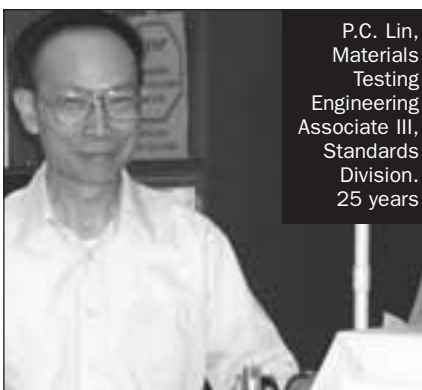


Laura Backstrom, Management Analyst II, 8 years

A Day in the Life of the General Services Department



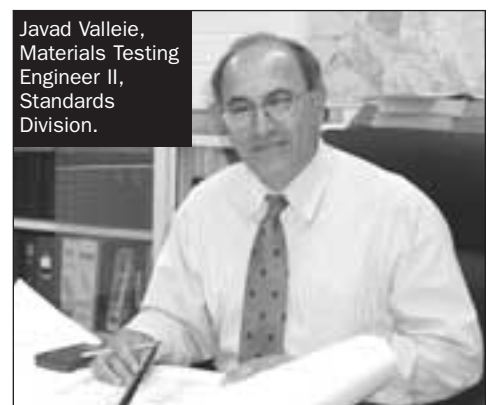
John Duong, Materials Testing Technician II, Standards Division



P.C. Lin, Materials Testing Engineering Associate III, Standards Division. 25 years



Matthew Smith, Materials Testing Technician, Standards Division.



Javad Valleie, Materials Testing Engineer II, Standards Division.



Boris Kelman, Materials Testing Technician, Standards Division, testing for biological biochemical oxygen demand. 13 years.



Kevin Gropp and Matt Dickinson working on Bell 412, the newest fire fighting copter in the fleet.



Tony Duong and Ralph Barba. Both are Materials Testing Engineering Associates.

Department PROFILE

The Department of General Services fulfills three primary functions: building services, fleet operations and support services. Building services provides building maintenance, completes construction projects, conducts facilities management, and offers security and parking services. Fleet operations maintains the City's fleet, acquires new vehicles for that fleet, and operates the City's helicopter unit. Support services provides purchasing, printing, testing, materials management and mail and messenger services. These primary functions are supported by a general administration staff that includes accounting, management information systems, finance and personnel services. Together, the Department forms an integrated internal support department through which all City departments benefit.

Management

- Jon K. Mukri, General Manager
- Tony DeClue, Assistant General Manager
- David Paschal, Assistant General Manager
- Robert Jensen, Assistant General Manager
- Alvin Blain, Assistant General Manager

Mission

- To have a competent and motivated workforce to provide City leadership in managing facilities, equipment, supplies, security, maintenance and other support services for City departments in a safe, reliable and efficient manner.

Annual Budget

- \$274 million

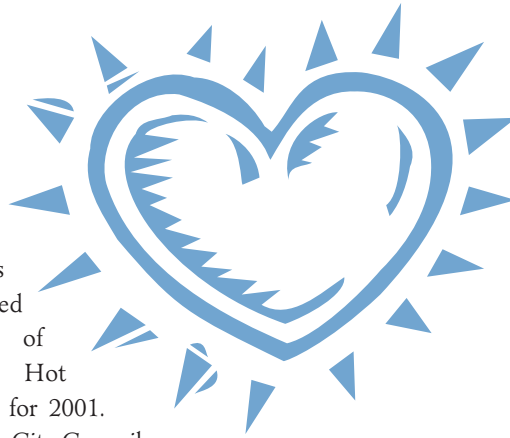
Number of Employees

- More than 1,800 regular employees



Department of the Month

General Services: The Heart of the City



Chances are you know at least one person from the Department of General Services (GSD). That's because General Services supports all City departments and interacts with just about everybody.

The Department's mission is to have a competent and motivated workforce to provide City leadership in managing facilities, equipment, supplies, security, maintenance, and other support services for City departments in a safe, reliable and efficient manner. The Department believes this is accomplished daily through its "commitment to quality service by quality people."

General Services enjoys an annual budget of \$274 million and has more than 1,880 employees. This fiscal year's budget includes increases in funding for the support of the City's Street Resurfacing Program, Alternative Fuels Program, Supply Management System and new facilities maintenance.

With this increase in funding, the Department plans to resurface up to 260 miles of city streets; reduce the level of toxins released into the air by diesel powered vehicles to comply with Southern California Air Quality Management Division (SCAQMD) mandates; maintain on-going system support, training and quality assurance of the Supply Maintenance System (SMS); and complete maintenance for several new and renovated Police, Library, and Information Technology Agency (ITA) facilities opening in 2002-03.

Over the years, GSD has been the recipient of numerous awards on both the local and national level, as a result of the creative ideas of its employees. Its Standards Division, whose involvement in hot asphalt recycling technology has earned it national and interna-

tional fame, was recently honored with the award of Excellence in Hot Asphalt Recycling for 2001.

This award led to a City Council resolution in May 2001, in recognition of the Division's testing and quality control efforts in assisting the Bureau of Street Services in recycling used tires for the application of Rubberized Emulsion Aggregate Slurry. Standards Division is the largest and most comprehensive testing facility operated by the City of Los Angeles, providing materials testing and quality control in the major fields of geotechnical engineering, construction and environmental control.

The Department's involvement in seismic retrofitting and historic landmark preservation efforts by its Construction Forces Division led to the Division receiving a national award for the historic Pico Plaza project near Olvera Street in downtown Los Angeles. In the last six years, the department's Fleet Services Division has won 13 of the Mayor's Productivity Improvement Awards, which has led to reduced operating costs for City departments and savings to the City of millions of dollars.

GSD's Facilities Services Division provides City employees and the public with a clean environment and efficient mail and parking services. The Division's Facilities Recycling Program has been honored with several state awards over the years and has produced a recycling guide and videotape for use by City employees at their workplace. ■

Wanna be heard?

Tell *Alive!* what you think about this articles: talkback@cityemployeesclub.com



Derek Young, Delivery Driver, 1 year



Patricia Jackson, Clerk Typist 6 years, and Elizabeth Treviso, Clerk Typist 7 1/2 years,



Laron Cooksey, Drill Rig Operator. 15 years.



Kevin Ward, Messenger Clerk 7 1/2 years.



Ken Mak, Clerk. 3 years.



Harold Skinner, Building Construction Maintenance, General Superintendent II.



Paul Barangan Sr. Building Operations Engineer, 21 years and Mel Larino, Building Operations Engineer, 19 years

A Day in the Life of the General Services Department



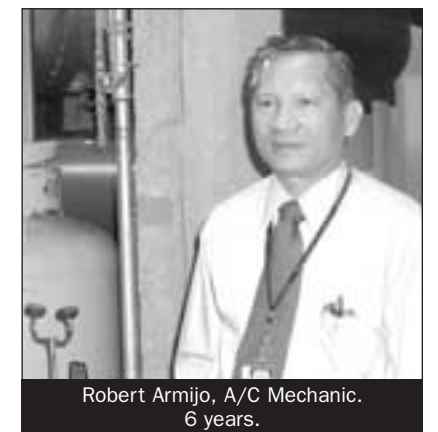
Shaletha Scott, Mail Messenger Clerk, 1 year



James Owsley, Clerk. 22 years.



Randy Gordon, Clerk, 14 years



Robert Armijo, A/C Mechanic. 6 years.



Wendy Murguia, Clerk Typist. 2 years. Kristie Butanda, Clerk Typist. 2 years. Debra Drew, Senior Clerk Typist. 18 years



Jeannett Arnold, Principal Clerk. 23 years.



Kim Harris, 8 months



Chandra Mosley, Chief Clerk. 21 years.

D N D E W W P S P

From the General Manager, David H. Wiggs

■ DWP: 100 Years of Providing Reliable Services to Los Angeles

The Los Angeles Department of Water and Power is a proud member of the City family, and we wish to salute the Los Angeles City Employees Association on the premiere issue of *Alive!* We're confident that this publication will serve as a powerful tool for the thousands of dedicated employees within the many City departments and agencies to learn more about the vital work of civil servants.

This year the LADWP celebrates an important milestone – our 100th anniversary of providing reliable water and power to our customers, the residents and businesses in the city of Los Angeles. During this centennial year, we are looking back, reflecting and paying tribute to the department's visionaries who made the LADWP what it is today. We hope you had an opportunity to see our extraordinary centennial exhibit, "Water and Power in the History of L.A.," while it was at the Autry Museum of Western Heritage, the Pico House, or Ports O'Call Village. Contact our public affairs department for upcoming dates and locations.

We are happy to report that the department's water is of the highest quality it has been in our history, thanks to the treatment facilities and planning we have done over the years. On the power side, we're making good progress with our Integrated Resource Plan – our landmark road map to repowering in-basin power generation, including new renewable sources of energy and demand side management. We've installed six clean-burning combustion turbines at our Valley and Harbor generating stations, which can provide power in 12 minutes, ensuring system reliability

and insulating customers from volatile price changes during high peak periods. Additionally, we're installing emissions controls to dramatically reduce the amount of pollutants emitted from our power plants.

Los Angeles has always been a great place to do business because of its ample and affordable power supplies – and the LADWP has always worked to promote economic growth in the region. However, to bring even greater focus and coordination to business development and quality job creation in the City of Los Angeles, the LADWP recently created the Economic Development Organization under the direction of Bernadette Kirkwood. It is dedicated exclusively to business retention, expansion and attracting new enterprises to the City.

We are also very excited that Wall Street has recognized the Department's strong fiscal policies. Two ratings agencies – Fitch and Standard & Poor's – upgraded our credit rating to AA- and Moody's maintained its at Aa3.

Again, congratulations on this new *Alive!*. On behalf of the LADWP, we look forward to participating in future editions. ■

Wanna be heard? Tell *Alive!* what you think about this article: talkback@cityemployeesclub.com



David H. Wiggs
General Manager, Los Angeles DWP

LADWP Receives J.D. Power and Associates Award

The Los Angeles Department of Water and Power was rewarded for its customer service earlier this year by ranking highest in the Western United States for midsize business customer satisfaction, according to a national study of electric utilities conducted by J.D. Power and Associates.

"I'm very pleased that the LADWP is being honored with this important award." Los Angeles Mayor James K. Hahn said. "We believe it demonstrates the Department's dedication to the energy needs of businesses in Los Angeles."

"This should send a clear signal to business owners across the nation that if they are planning to expand or to relocate to a more business-friendly environment, there isn't a better place to operate a business than in the city of Los Angeles," the mayor said.

The J.D. Power and Associates 2002 Electric Utility Midsize Business Customer Satisfaction Study reflects the opinions of more than 7,700 midsize businesses of, and about, the largest 44 electric utilities in the United States. The survey's Western region is composed of 10 electric utilities from Arizona, California, Colorado, Nevada, New Mexico, Oregon, Utah and Washington.

Midsize business customers ranked LADWP highest in the West based on the LADWP's ratings in study factors, including: power quality and reliability; customer service; price and value; and company image, according to the study. The J.D. Power and Associates study defines midsize business customers as "businesses that spend an average of \$1,500 to \$25,000 per month for electric service."

"I feel this survey shows what we at LADWP know to be true: public servants can provide excellent customer service and successfully compete with private sector entities," said LADWP general manager David Wiggs. "This is a testament to our employees' hard work and dedication. I congratulate them all for a job well done." ■

Wanna be heard?

Let us know what you think about the LADWP winning this award: talkback@cityemployeesclub.com



Kenneth T. Lombard Re-elected President of Water and Power Board

As president of Johnson Development Corporation, Lombard oversees the management and daily operations of the company's ventures, including the Magic Johnson Theatres, Starbucks and TGI Friday's restaurants. In addition, Lombard's expertise is well known nationally as co-managing partner of the Canyon Johnson Urban Fund (CJUF), a \$250 million national urban real estate fund. He manages its investment in traditionally underserved markets. CJUF recently broke ground on its \$125 million mixed-use development on the historic corner of Sunset Boulevard and Vine Street.

A resident of the San Fernando Valley, Lombard has received numerous awards in recognition of his outstanding commitment and service to the Los Angeles community, including those from the Southern California Regional Purchasing Council, the Minority Business Opportunity Committee, and the National Conference for Community and Justice. He has served as a Los Angeles Fire Department commissioner, board member for the Metropolitan Water District, and as a member of the Los Angeles Charter Reform Commission.

"I am honored to continue my service to the City as president of the LADWP Board of

Commissioners," Lombard said. "LADWP has had many challenges lately, and I am lucky to have such a stellar group of fellow commissioners and dedicated employees to lead the Department towards a bright future."

Dominick W. Rubalcava was re-elected as vice president of the Board of Water and Power Commissioners. Rubalcava, an attorney in private practice since 1977, has served on the LADWP Board since 1997. Rubalcava previously served on the Los Angeles Transportation Commission, the Los Angeles Memorial Coliseum Commission, the Los Angeles Harbor Commission and the Los Angeles Fire Commission.

The other LADWP Board Commissioners include: Annie Cho, founder and president of Jin Woo Communications Group, a public relations agency; Mary Leslie, president of Leslie and Associates, a consulting firm specializing in nonprofit management, economic development, and legislative affairs; and Sid Stolper, business manager and financial secretary-treasurer for the Southern California Pipe Trades. ■

Wanna be heard?

Tell *Alive!* what you think about this article: talkback@cityemployeesclub.com



Kenneth T. Lombard, Board President

Kenneth T. Lombard was re-elected to a third term as president of the City of Los Angeles Board of Water and Power Commissioners earlier this year. Lombard, who has served on the commission since 1997, was re-appointed to a four-year term by Mayor James K. Hahn. During Lombard's tenure on the board, he also served as vice president.

Lombard continues to bring his extensive strategic business management experience to his leadership post at LADWP. Under his tutelage the commission has guided LADWP through the state's energy crisis, helped close the City's general fund budgetary gap and has increased the number of small and minority vendors contracting with the department.



Retirees Corner

Retiree Hotlines

Who to call? Following is a list of contacts for the City and for the DWP:

City Employees Retirement System: (213) 473-7200

City Retirement Counselors:

- | | |
|-----------------------------------|------------------------------------|
| • Walter Couchman (626) 355-7942 | • Edward Harding (805) 584-9417 |
| • Phil Skarin (818) 784-0130 | • Larry Jones (213) 255-9082 |
| • Irvin Walder (626) 289-2511 | • Charmaine Hidalgo (213) 258-0547 |
| • Robert Wilkinson (818) 886-1000 | • Helen Salgado (213) 728-4930 |
| • Jerry Bardwell (818) 782-5568 | • Americo Garza (562) 928-2051 |

DWP Retirement Plan Office: (213) 367-1722

Write to us at
retirees@cityemployeesclub.com

DWP Community Credit Union Has a Special Package for Retirees

The Sunrise Circuit is a special Water and Power Community Credit Union (WPCCU) program dedicated to helping members enjoy retirement to the fullest. There are no dues, and once you join, you are a member for life.

Some of the benefits include:

- An additional one-quarter percent bonus (unless specifically stipulated on promotional material) over credit union certificate rates (certificates are like CDs from a bank)
- Absolutely free checking (no per check or point-of-sale charge, free check copies, and unlimited free ATM transactions at WPCCU or credit union affiliated ATMs)
- Fee-free special Sunrise Circuit checks

Participants also do not pay a service charge for travelers checks or gift checks, and a free notary service is available for your convenience at any WPCCU branch. Plus, you will

receive a special quarterly Sunrise Circuit newsletter entitled "Golden Strategies," a practical guide to your retirement.

How do you qualify for membership? It's simple. You must be a member of WPCCU, retired, and maintain a combined minimum balance of \$5,000 in deposits with the credit union, or have direct deposit of your retirement checks. To sign up, simply contact WPCCU's call center toll-free at (800) 300-9728 and press 2.

Not a WPCCU member? WPCCU membership is available to people who live, work or worship in many communities of Los Angeles. To check membership eligibility, please access www.wpcu.org, or call the phone number listed above.

To become a member, you can also visit one of our six branches in the downtown area, in the John Ferraro Building at 111 N. Hope St., or at 1053 Sunset Blvd. To find the branch closest to you, please access www.wpcu.org. ■

Length of Doctor Visits Increasing, Journal Notes

A study released recently in the *New England Journal of Medicine* notes that the average length of a doctor's visit actually increased between 1989 and 1998, as more people became covered under managed care. The new study disputes the widely held notion that managed care has put a squeeze on the amount of time doctors are spending with their patients. The study also indicates that we patients generally are satisfied with the care we are receiving; it's the doctors who

are complaining about managed care.

A Harris poll released in January 2001, confirms this assessment. The poll states: "The contrast between sharply increasing public hostility to managed care, and health insurance generally, and the unchanging (or slightly improving) levels of satisfaction with people's own health insurance, leads to a fairly obvious conclusion: deteriorating public perceptions of managed care are media-driven, or physician-driven, not experience-driven." ■



The Lighter Side

- Before you criticize someone, walk a mile in his shoes. That way, if he gets angry because you took his shoes, he'll be a mile away ... and barefoot.
- If you look like your passport photo, you probably need the trip.
- Artificial intelligence is no match for natural stupidity.
- The older we get, the better we realize we were.
- Men are from Earth, women are from Earth. Deal with it!



In Your Corner

by Dolores and Vince Foley

Hi to everyone out there in Retireeland ... which beats even Disneyland!

We are the Foleys, Dolores and Vince, and we'll be providing this "Retirees Corner" page in *Alive!* for the new City Employees Club of Los Angeles. We're retired, and when they first asked us to help out, we thought they wanted us to do some general cleanup and gardening around the Club office every once in a while! We

Putting the Rake Down, and Picking Up a Pen for Retirees

figured that wouldn't be too tough since we already volunteer at the L.A. Arboretum, cleaning and gardening. Hey, this could be right up our alley. We gathered our brooms, rakes and clippers and were ready to roll.

Then they told us "No, no, we want you to tell retirees what to do and where to go, things like that." Hey, still no big deal. Dolores retired from DWP after 30 years, 20 of which were spent managing the Health Plans Office, and she told retirees where to go on a regular basis! Vince also retired from DWP, spending 21 of his 37 years there as an elected member on the board of the Water &

Power Retirement Plan. His last 13 years on the board were as president, providing ample experience in giving retirees what for.

"Wrong again, amigos," they said. "We are starting a newspaper, and we want the Foleys to be responsible for a page which we will call Retirees Corner." Oh!

Be kinda like editors, you mean? "Now you've got it," they said. Well, we already publish a quarterly newsletter for DWP retirees, Dolores as editor and Vince as "gofer." We could do this for the new City Employees Club, too. Dolores is also president of the DWP Retired

Employees Association, and we have partnered with LACEA by endorsing its long-term care program for our retirees. Here's a chance to expand that relationship.

So, here we are at the first issue. We will try to make each one informative and entertaining for all City retirees. We may also include information specific to each of the City's three retirement plans on occasion.

So drop us a line to say hello, or to let us know what you think. Write to us at alive@cityemployeesclub.com

This page is yours, the retirees of all departments of the City. Welcome to Retirees Corner. ■

Click on the Club!

■ **Get connected to the Club online!**
It's just for you.

This month, along with the new Club and an expanded *Alive!* newspaper, the City Employees Club of Los Angeles inaugurates a brand-new Website – and it's just for you.

Check it out: www.cityemployeesclub.com

As functional as it is attractive, the new Club Website puts lots of great Club features right at your fingertips, 24 hours a day, seven days a week.

For example, check out all these things you can do at the Website:



- Get up-to-the-minute news on Club events
- Get the latest list on vendor discounts (show your card and save)
- Buy discount tickets
- Read *Alive!* online
- Research the Club's insurance products
- Enjoy a special area for retirees
- File an insurance claim
- Contact the Club

So bookmark the Club's Website in your computer's browser. Come by often. It's one of the many ways your Club is reaching out to you... to keep you connected and in touch with your world. Take advantage!

Wanna be heard?

Love the new Website? Have a suggestion for making it better?
Let us know: talkback@cityemployeesclub.com

www.cityemployeesclub.com

Alive!

Members Marketplace

Art

7" resin griffin, Greek mythological statue. \$5. (310) 832-0511

Original unframed DeGrazio painting, 2 feet by 3 feet. (310) 832-0511

Handmade Indian bowl. \$15. (310) 832-0511

Four 8 x 10 original Mexican paintings on bark. \$20 each. (310) 832-0511

Slightly used 10" Asian meditation rock waterfall. \$30. Comes complete, including pump and rocks. Only used once! (310) 832-0511

Bicycles

Cannondale mountain bike, model Jeckell 3000; 2002 model. \$2,000 (originally \$3,800). Call Larry Romasanta: (818) 266-1583

Bicycle pannier. Eclipse, red. For front handlebars. \$10. (818) 832-5522

Books

Self-improvement collection, \$2 each. bobpearce@earthlink.net

First edition of Sports Illustrated. Perfect condition, still in large mailing envelope. Make offer. superhawks@msn.com

DVDs

DVDs: Willing to swap/trade (Gladiator, Pearl Harbor, The Rock plus many more). bobpearce@earthlink.net

Furniture

19th century Dutch glass-doored cabinet (original rolled glass). Excellent condition. \$235. Call or e-mail Rod: (310) 458-2019, rodruith@adelphia.net

Industrial desk: 60" length, 33" width, 33" high. \$15. superhawks@msn.com

Table - kitchen. Hardwood, round. Comes with 4 chairs. Practically new. \$400 firm. superhawks@msn.com

Household Items

1970s-era cassette tapes. (310) 832-0511

Assorted carry-on travel bags. In excellent condition. Best offer. (310) 832-0511

Five-piece set of aluminum cookware. Brand-new, never been-used. \$25 E-mail: seascape00@juno.com

Mechanic's roller. \$15 or best offer. E-mail: seascape00@juno.com

FREE CLASSIFIED ADS FOR CLUB MEMBERS

MEMBERS, to place your free classified ad send us your information (25 total words maximum) including your name, item, description, price, phone number or e-mail address.

You can fax to (213) 620-0598 or email to classifieds@cityemployeesclub.com.

We'll run your ad in the next available issue. Your ad may be edited for length or appropriateness.

Thanks and happy selling!

Fitted picnic basket. hardly-used. \$10 or best offer. E-mail: seascape00@juno.com

JuiceMan juicer. Practically new. \$15. superhawks@msn.com

Blender - needs glass - \$5. superhawks@msn.com

Rowing machine. One of the original "Concept Iis" — needs a little cosmetic work but is ready to use. \$100 firm. (818) 832-5522

Miscellaneous

Complete set of iron dumbbells. 1, 3, 5 and 8 pounds. (310) 832-0511

Timeshare

Desert Springs, Calif. Call Olivia: (323) 724-9535

Tools

Drill press, Craftsman. Very old yet very heavy and sturdy. Stands about 4 feet tall. With motor. \$60. (818) 832-5522

Vehicles

2000 blue Harley Davidson Sportster. Larger-sized engine, less than 5,000 miles. Extra chrome, way too much to list. \$8,900. Cheryl Power: (818) 830-0747

Collectibles Wanted

Wanted: Your childhood Barbie dolls and clothes. I collect dolls from 1959 through 1966. I pay top dollar! I will buy one to 1,000 dolls. Clothing, structures, cases, yes, I will buy them, too. Anything vintage Barbie! Call Cheryl: (818) 771-4835

Hobby Club Corner

Wild for birds?
Nuts over cooking?
Focused on photography?



Everyone has a **hobby.**
What's yours?

Alive! introduces the Hobby Club Corner, a **free listing** of meetings, displays and/or any general information on any hobby club you've already formed, or clubs that you want to form.

Send in the details, and we'll run the notices starting next month.

- Sample: Model train club meeting, first Thursday, etc. Contact: (etc.)
- Sample: Club forming: Macintosh computers. Contact: (etc.)
- Sample: I am looking to join a gardening club in Asuza. Contact: (etc.)

Don't just sit there. Have fun!

Send notices to hobby@cityemployeesclub.com



Show the Card and Save!

Here's just a sampling of where you can save by using your Club Card!

- ★ Gold's Gym
- ★ Hamburger Hamlet
- ★ McCormick & Schmick's
- ★ Checker's Restaurant
- ★ Milano's Italian Kitchen
- ★ California Brain Freeze
- ★ Midway Car Rental
- ★ The Brasserie
- ★ Round Table Pizza

For specific locations and discount offers, go to:
www.cityemployeesclub.com
and click on Club Discounts.



**For Current/Retired
City and DWP employees.**



October 6, 2002
10 a.m. - 4 p.m. • Los Angeles Zoo

SEE BACK PAGE FOR DETAILS

Claims Update

Tips on Filing a Disability Claim

Hello! I'm Cecilia Talbot-Camacho, claims administrator with your City Employees Club. It's such an exciting time to be a member!

I'll be writing a column on benefits in each issue. I have lots of topics I can write about, but please, if you have a question, send it in (the e-mail address is at the bottom). I'll answer those questions in print, if I can.

To start, I want to give you some advice if you need to file for disability. As soon as you know you will be on disability for four months or more, please contact our office and let us start your claim.

- The disability claim requires six completed forms from you, your doctor, your supervisor and your payroll office. Gathering this information takes time and effort.
- After the insurance company receives your completed forms, it takes approximately three to four weeks for the company to make a decision on your claim.
- Sometimes, the insurance company may need additional information from your doctor, your worker's compensation analyst and/or your employer. In this case, the time frame of your claim may be extended.
- So, start processing your disability claim as soon as possible. That way, you use your waiting period while your sick time is dwindling. It allows the insurance company to pay your benefit on time.

See you next time.



For questions about claims, contact Cecilia Camacho, Claims Administrator at (213) 620-0388

Wanna be heard?

Ask Cecilia a question, or send a general comment to the editor: claims@cityemployeesclub.com

Claims Paid Out in July 2002*

TYPE	2002		2001	
	CLAIMS	YEAR-TO-DATE	CLAIMS	YEAR-TO-DATE
Life insurance	51	\$2,193,325	74	\$2,802,168
Disability Insurance	76	\$557,286	85	\$880,287
Long Term Care Insurance	5	\$22,449	3	\$21,033
Accidental Death and Dismemberment Insurance	1	\$7,732	18	\$596,336
GRAND TOTALS	133	\$2,780,795	180	\$4,299,825

* May not include claims in process, or to be verified.

Minding Your Money

Nichole Baker, Certified Financial Planner™

Avoid Financial Chaos – ■ 5 Things You Need to Know About Financial Planning and Advisers



Nichole Baker, CFP
Polaris Financial

Hello! I'm Nichole Baker, a certified financial planner™. I'm proud to be part of *Alive!*, proud to be part of the new City Employees Club of Los Angeles. We can all help each other, like a real family. I welcome your questions, and I'll try to get to as many of them as I can in my monthly column. E-mail them to me at nichole@cityemployeesclub.com

But, to get things started, I thought I'd answer some very basic questions. Here we go!

With the stock market so wild these days, you may simply want to discuss your investments and get some guidance on what to do next.

What is financial planning?

Financial planning consists of everything from creating and maintaining a budget to solving complex tax problems. The main areas include:

- Insurance planning
- Investment management
- Tax planning
- Retirement planning
- Estate planning

Although these areas focus on money, there are other life considerations including who will care for your children if you pass away, and how can you best protect your family against catastrophe.

Some people have a full plan created, while others address one or two areas, such as if they are on track to retire when and how they want.

Would a financial planner be beneficial for me?

Why should you choose to use a financial planner? Is it a good value for you? Well, it depends. If you have these four things you can be your own adviser:

- time
- desire
- knowledge, and
- ability

If you lack any one of these four things, you should consider using a financial planner.

How do I choose an adviser who's right for me?

First, consider the credentials, licenses and affiliations of the adviser. Ask how he or she gets paid. Inquire about their length of time in the business and any areas of specialty or focus. Remember to ask about their philosophy.

There are a number of additional questions to ask, and sometimes the answers can be confusing. So I've developed an informational kit that will explain the questions and possible answers so that you can make an informed decision.

Most importantly, trust your intuition.

When would I need a financial adviser?

The most common times people use an adviser are during major life events, including retirement, change of job, marriage, divorce, birth of a child, death of a parent or spouse, and the realization that you need to meet your financial goals to meet your life goals.

How much does this cost?

Most planners will offer a free initial consultation – take advantage of this. At the first meeting, the adviser will tell you about his or her compensation structure (commissions or fees). If the planner charges commissions on products sold, make sure that you understand any conflicts of interest that may exist. Often an adviser will create a plan free if they are compensated by managing your investments. In any case, the cost can be a great value for financial peace of mind!

Here are two good resources on the Web for you to explore:

- www.cfp-board.org
- www.napfa.org

See you next month!

*To get a copy of our easy to understand *Choosing a Planner* information kit and checklist call our office and we'll mail one out to you FREE: (626) 441-0838.



If you have questions or would like to meet with a financial adviser for a personal consultation, contact Nichole at (626) 441-0838, or through the Club e-mail: alive@cityemployeesclub.com. Nichole is a principal at

Polaris Financial, investment advisers and financial planners. Registered representatives offer advisory services through National Planning Corporation (NPC), member NASD/SIPC, a registered investment adviser. Polaris Financial and NPC are separate and unrelated companies. Polaris Financial provides discounted services to Club members.

Membership Card

Continued from page 1

of dollars a year or more when you dine, shop, travel and enjoy Southern California's finest attractions.

Entertaining out-of-town guests? Get great discounts at Universal Studios, Six Flags Magic Mountain, L.A. City Tours, and many others. Looking for a night out on the town? Choose from dozens of restaurants, theatres and clubs that accept your membership card and help you stretch those entertainment dollars.

Overall, hundreds of merchants accept the card you receive when you join the City

Employees Club of Los Angeles. These include restaurants, nightclubs, hotels, popular attractions, health clubs and day spas, department stores, home improvement centers, specialty boutiques, and personal and business supply service providers.

There's no limit on how often you can use the card, and the list of participating merchants continually grows (see the box below for a partial listing). Plus, because your card never expires, you don't have to worry about replacing it or missing out on any great offers.

To check out the latest list of participating merchants that offer discounts when you show your card, visit www.cityemployeesclub.com, click on "club discounts." and start saving today! ■



CLUB CARD DISCOUNTS

Club Partners: A Highlight

Here's a sampling of some of our partners, check our website for full listing, locations and offer details. More participating merchants and attractions are being added every week! To review the latest list, visit www.cityemployeesclub.com and click on "Club Discounts."

Entertainment

Los Angeles Chamber Orchestra
Pacific Park Amusement Park,
Santa Monica Pier
Ripley's Believe It Or Not Museum
Hollywood
Warner Brothers VIP Studio Tours

Museums and Galleries

Circle Elephant Art Gallery,
Hollywood
Herbert Palmer Gallery, Los Angeles
Pasadena Museum of History

Health, beauty and fitness

Gold's Gym
The Greenhouse Spa & Salon
Mary Kay, Agoura Hills

Professional services

American Express Financial
Advisors, Glendale
Century 21 Associates, Burbank
Digipix Event Photos, Sherman
Oaks

Stores

Escapa Specialty Store,
Bonaventure Hotel

Vine American Party Store,
Los Angeles

Food and Dining

Azalea Restaurant, Los Angeles
The Brasserie, Downtown Los
Angeles
Camachos Cantina, Universal City
Gangadin Indian Restaurant,
Studio City
Hamburger Hamlet, Hollywood
McCormick & Schmick's Seafood
Restaurant
Zenzaburu (A Thousand Cranes),
Little Tokyo
... and many more!

Lodging

Days Inn Hotel, Torrance
Knickerbocker Mansion Country
Inn, Big Bear Lake
Ramada Limited, Redondo Beach

Auto rentals

Avon Rent A Car
Eagle Rider Motorcycle Rental,
Hawthorne
Gemstar Limo Service, Malibu
Midway Car Rental

Go to www.cityemployeesclub.com for even more discounts!

Mark Your Calendars for ClubFest 2002

■ Food, fun, prizes ... and a special Club welcome

You and your family are invited to a party of good food, great fun, terrific prizes... and a kickoff of your City Employees Club!

Get ready for the first-ever ClubFest 2002, to be held from 10 a.m. to 4 p.m. Sunday, Oct. 6, at the Los Angeles Zoo. Bring your family to the first of what will be an annual event for Club members.

Highlights of ClubFest 2002 will be:

- Free food
- Free Los Angeles Zoo admission for you and up to 4 guests
- Games and entertainment
- Great prizes, including a GEM electric vehicle, Gateway computers, vacations, gift certificates from Home Depot and Office Depot, DVD players and more



In addition to serving as a great way to socialize with your family and fellow City employees, ClubFest 2002 will also introduce you to the benefits of joining the new City Employees Club of Los Angeles. As a Club member, you'll stay connected to all the news that's happening across the desk and across the city. The new, expanded *Alive!*

For
Current/Retired
City and DWP
employees.

ClubFest
2002

October 6, 2002
10 a.m. - 4 p.m.
Los Angeles Zoo

newspaper that you hold in your hands publishes the most comprehensive news of City employees and their families: weddings, births, deaths, promotions and retirements.

And only Club members can save hundreds of dollars with the power of the Club with retailers, theaters, theme parks, destinations and movie tickets.

There's also a whole bunch of special Club events for you and your family. It's all part of the City's most exclusive Club. It's the City Employees Club - membership you can't do without!

Join your fellow City employees, swap your stories and join in the fun and Club. Call and reserve by October 1st and you'll get an extra prize coupon entry. Call (213) 620-0388 ■

Wanna be heard?

Let us know how excited you are about attending the first-ever ClubFest, or tell us what a great time you had! Contact us at alive@cityemployeesclub.com.

Member Benefits:

Discount Tickets

- TICKET EXPRESS:
Buy tickets by Phone, Mail, or Website
- Theme parks and attractions (up to 70% off)
- Movies - all major screens (up to 70% off)
- Plays, musicals, the arts, sports events

Alive! Newspaper

- Births, weddings, retirements, deaths
- Free Classifieds
- Retirees Corner
- Department of the Month
- DWP news
- Opinion column
- Movie reviews
- Organized Club information

Club Card

Show your card and save at hundreds of businesses in L.A. and throughout the country

Group Rated Insurance Products

- Term Life Insurance
- Long Term Disability
- Short Term Disability Insurance
- Long Term Care Insurance
- Cancer Insurance
- Critical Care Insurance
- Group Rated Accidental Death & Dismemberment Insurance
- Group Rated Auto and Homeowners Insurance

Plus...

- The Famous "Refund Check"
- Prepaid Legal Insurance
- Pet Insurance

More Benefits

- Free Notary Service
- Scholarships
- Employee-of-the-Year Award

New!



Serving City Employees since 1928 as the Los Angeles City Employees Association

Questions? We're here to help.
(800) 464-0452

Call between 8:30 a.m. and 4:30 p.m. weekdays.

Meet the Club Team

These are the faces behind the Club. Our staff is dedicated to helping our members receive the maximum benefit from their membership. If you have questions, concerns or suggestions about your Club, our counselors are ready to help.



Danna McDonough,
President & CEO



Brian G. Trent,
Chief Financial Officer



John Hawkins,
Chief Operations Officer



Ling Kaufman,
Accounting Supervisor



Trinh Pham,
Accounting Coordinator



Leigh Thompson,
Accounting



Alan Bound,
Information Technology Programmer



Summy Lam,
Information Technology Coordinator



Mike Louie,
Information Technology Coordinator



Cecelia Camacho,
Claims Administrator



Navin Cotton,
Claims Coordinator



Robert Larios,
Sales Operations Manager



Howard Pompel,
Member Services Counselor



Angel Gomez,
Member Services Counselor



Anthony McDaniel,
Member Services Counselor



Arlene Herrero,
Member Services Counselor



Beverly Haro,
Member Services Counselor



Lupe Medina,
Administrative Services Representative